



THE WITLEY & MILFORD MEDICAL PARTNERSHIP
(Dr P R Wilks and Partners)

Your Views on Local NHS Healthcare



This document comes to you from the **Witley and Milford Medical Partnership** in conjunction with the **Patients' Participation Group**. It is being sent to all households in the Parish of Witley (including Brook, Enton, Milford and Wormley), and is also available online at the Practice website.

If no member of your household is a registered patient of the Practice, we apologise for troubling you .

The purpose is to invite comments and ideas about aspects of healthcare provided to NHS patients in the Practice area. If you or any member of your household would like to contribute, we should be most grateful.

Replies can be returned by hand or by post to either Witley or Crossroads Surgery or submitted online at www.witleyandmilforddrs.co.uk.

A reply by 30 November would be appreciated.

1 Access to a doctor

Do you and other members of your household find it easy to see (or speak to) a doctor when you need to?

Always Usually . . .

Not often . . . Never

If not, what improvements do you suggest?

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2 Child-friendly

Do you consider the premises and the arrangements at the surgeries to be child-friendly?

Very

Adequately .

Not really . . .

If not, what improvements do you suggest?

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3 Privacy and respect

Do you consider that the arrangements at the surgeries (consulting rooms, receptionist, dispensary, waiting room) provide adequate privacy?

Yes

No

Do you consider that you are always treated with adequate respect by everyone at the surgery?

Yes

No

If not, what improvements do you suggest?

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4 Services at the surgery

Are there any new services (eg chiropractor, counselling, podiatry) that you would like to see at the surgery?

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What existing services do you especially value?

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5 More information and meeting fellow patients

Are there any aspects of health or healthcare on which you would like more information, eg a talk by an expert or a small exhibition in the surgery?

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Are there any aspects of health or healthcare where you think you would benefit from a group meeting with fellow patients, to share problems and experiences etc?

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6 Any other observations you wish to make:

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Your contact details (if you wish to give them)

Name

Address

.....
.....

Telephone

Email

We would especially like to contact you if you responded to **question 5**. Your details will not be communicated to any outside body. **Thank you very much.**

Witley Surgery, Wheeler Lane, Witley, Surrey GU8 5QR
Tel: 01428-682218 Fax: 01428-685790

Crossroads Surgery, Church Road, Milford, Surrey GU8 5JD
Tel: 01483-414461 Fax: 01483-418479

Email: Witley.Surgery@gp-H81031.nhs.uk
Web Site: www.witleyandmilforddrs.co.uk

Chair of Patients' Participation Group: Julie Grist 01428 683448
